

1230 Slaughter Rd., Suite E Madison, AL 35758 (256) 694-0788

Oasis Counseling Services, LLC

Client Information

Today's Date:			
Client's Name:		Date of Birth:	Age:
Address:	City:	State:	Zip:
Home Phone:	Cell Phone:	Work Ph	one:
May I call and/or leave mes	sages at these number: Yes	No If no, specify restr	rictions:
Email address:		May I send emails to	this address: Yes No
Who should be contacted in	case of an emergency? Nam	e:	
Relationship:	Phone #:	Alte	rnate #:
How were you referred to C	asis Counseling? Please circ	le:	
Physician Friend	Oasis Website Internet	Insurance Co. Oth	er:

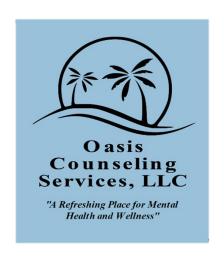
COUNSELING AGREEMENT & CONSENT FOR TREATMENT

My signature below indicates my understanding and agreement with the following:

**I have received a copy of the Information for New Clients and Notice of Privacy Practices and agree to abide by the policies stated therein.

- ** I agree not to voluntarily involve any Oasis Counseling Services, LLC owners, therapists, and staff in any legal matters or proceedings.
- **I understand that all fees are due at the time of service, and I am responsible for late cancellation and no-show fees if I do not provide 24-hour notice by phone.
- **If using insurance, I authorize Oasis Counseling Services, LLC to release information related to my care including financial and medical data to my insurance company or any organization contracting with my insurance company that may be necessary now or in the future for purposes of treatment, payment, or healthcare operations. I understand that a mental health diagnosis will be submitted to my insurance company. I am responsible for my co-pay, unmet deductibles, fees for services not covered by insurance, and all fees that are not paid by my insurance company for any reason for more than 90 days.
- **I understand that Oasis Counseling Services, LLC owners, therapists, and staff do not provide 24-hour assistance and in an emergency. I should seek help immediately by calling 911 or going to the nearest Emergency Room. I authorize Oasis Counseling Services, LLC to contact my Emergency Contact listed above if needed.
- **I agree to enter therapy and give my consent to Oasis Counseling Services, LLC to provide me with counseling services.

Signature	Date	



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Oasis Counseling Services, LLC

Client Information

Marital Status:	married	divorced	separated	widowed	never married
Number of childr	ren:				
Current health pr	oblems:				
Previous health p	roblems:				
Current medication	ons:				
			dition (depression, a		
Is there a family	history of menta	ıl health or substan	ce abuse issues: Y	es No	
Have you been in	counseling pre	viously? Yes	No		
Have you ever ex	perienced any o	of the following:			
Attempted suicid	e: Yes No	If yes, when:			
Abuse:I	Physical _	Sexual	Emotional	Never	
A recent loss (dea	ath of loved one	, job loss, divorce,	etc.):Yes No		
Please check any	y of the sympto	ms you have expe	rienced within the	past 4 months:	
Арр	etite Disturbano	ces	Sleep	Disturbances	
	ng less or more			le falling asleep or	staying asleep
	ght loss or gain			ing too much or too	
Bing	ging or purging		Night	mares	

Sadness or tearfulness	Fatigue/decreased energy
Decreased interest in activities or relationships	Isolating from others
Sexual disturbances or dissatisfaction	Feeling worthless
Worry or anxiety	Racing thoughts
Mood swings/Anger/Irritability	Feeling hopeless
Guilt, shame or regret	Difficulty concentrating/distracted
Procrastination	Hyperactivity/Excessive energy
Feeling paranoid	Financial difficulties
Excessive behaviors (spending sprees, etc.)	Panic attacks
Feeling stressed	Feeling nervous
Self-harming or destructive behaviors	Feeling out of control
Fearful	Obsessive/compulsive thoughts
Work related problems	Perfectionism
Impaired impulse control	Addictive behaviors
Low self-esteem	Legal problems/involvement
Difficulty getting along w/family/friends, etc.	Hallucinations (auditory or visual)
Job loss, job change or retirement	Marital/relationship conflicts
Thoughts about hurting yourself	Thoughts about hurting someone else
Thoughts about death or dying	Attempted suicide

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Oasis Counseling Services, LLC

Policy Regarding Appointments

Appointment Information

Appointments are generally scheduled for 50 minutes in duration.

If your child is the client, please do not leave the waiting area during your child's session so that you are available in the event of an emergency or in case your presence is needed in the session. If you are not present at the end of your child's session, even if it ends early, your child will be left unsupervised in the waiting area.

In the event of inclement weather or an imminent threat in North AL, please contact us before coming to a scheduled appointment to ensure the office remains open.

Cancellations and Missed Appointments

Please understand that when you schedule an appointment, that hour is reserved for you and unavailable to anyone else. If you miss an appointment or cancel an appointment without providing a 24-hour notice (one business day), you will be charged a \$60 fee. These fees are not covered by insurance.

Please note that appointment reminders from us (usually by email) are a courtesy. You will still be responsible for missed appointments and late cancellation fees even if you do not receive a reminder from us.

Payment

Payment for session fees is due at the beginning of each session along with any balance on your account. If your child is the client and will be brought to the session by someone else or if your teen client is coming alone, please remember to send payment. If payment is not made, the session may be canceled, and you will be charged a missed appointment fee.

Services may not be rendered or scheduled if there is a balance on your account. Clients are expected to maintain a zero balance on their accounts.

Agreement

"My signature below indicates that I understand and agree to abide by the above stated policies regarding appointments with Oasis Counseling Services, LLC."	
Signature of Client (or Parent if Client is under age 14)	Date



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Oasis Counseling Services, LLC

Policy Regarding Confidentiality, Client Rights, Contact and Consent for Services

Confidentiality

In general, information shared in counseling is kept confidential and only released with the client's written consent. However, there are situations in which we are permitted or required by law to release private information to appropriate persons/authorities without consent. Situations include but are not limited to: if we believe there is a threat of harm to the client or another person; if we believe that physical/sexual abuse has occurred; if we receive a court order; if the information is required for us to defend ourself in event of a lawsuit; if the information is required to collect payment; and if a medical provider has a legitimate need for information to provide competent care. For more information regarding privacy, please refer to the Notice of Privacy Practices available upon request.

Client Rights

Clients have a right to ask questions and be informed of all aspects of therapy, discontinue treatment at any time, and seek other mental health consultations. Oasis Counseling Services, LLC may terminate therapy at any time. Common reasons for doing so include lack of progress in therapy, client's needs outside the scope of practice, and failure to comply with clinical recommendations and administrative policies including excessive cancellations or non-payment. Counseling may include recalling unpleasant memories and experiencing intense emotions. Counseling may lead to changes in perspective, decisions, and relationships. There is no guarantee that counseling will result in a certain outcome.

Contact and Emergencies

You can reach us by phone at (256) 694-0788. If we are unavailable to answer, please leave a message, and we will return your call at the first available opportunity. Phone calls (non-administrative in content) may be billed at the usual rate (\$120 hourly). These fees are not covered by insurance, and you will be financially responsible.

You can reach us by email at: robin.malone@oasiscounselingservice.com. Please be advised that we cannot be held responsible for breaches in confidentiality that may occur in the electronic transmission of information to/from Oasis Counseling Services, LLC.

If you experience an emergency during or after hours, please immediately call 911 or go to your nearest emergency room. Please be advised that we do not provide 24 hour assistance.

Agreement and Consent for Treatment

"My signature below indicates that I understand and agree to abi	, ,
appointments with Oasis Counseling Services, LLC. I have received	ived or been made available a copy of the
Notice of Privacy Practices for Oasis Counseling. Furthermore	e, I agree to receive counseling services
from Oasis Counseling Services, LLC therapists. If my child (1	under age 14) is the client, I affirm that
am the guardian with legal right to consent to treatment for m	ny child and I give my consent to Oasis
Counseling Services, LLC therapists to provide counseling serv	rices to my child."
Signature of Client (or Parent if client is under age 14)	Date

Policy Regarding Fees, Payment and Insurance

FEES

The standard fee for initial sessions and regular sessions (50 min) is \$120 unless otherwise agreed upon. Sessions that last longer will be billed based on a pro-rated amount of \$120 per hour.

The standard fee for all court-related work is \$250 per hour. The standard fee for all other services rendered including but not limited to phone calls and email time (non-administrative in nature), report writing, consultations, and authorized release of information requests will be billed at a rate of \$120 per hour. Fees for these services are not covered by insurance and will be your responsibility.

The fee for missed appointments and cancellations not made within 24 hrs. is \$60. These fees are not covered by insurance and are due no later than the beginning of the following session. The fee for insufficient checks is \$50.

PAYMENT

Session fees along with any balance on your account are due at the beginning of each session. If payment is not made in full, the session may be canceled, and you will be charged a missed appointment fee. Payments may be made by cash, check, or credit card.

Clients are expected to maintain a zero balance. A zero balance is required before services are rendered or scheduled. Balances that have not been paid within 90 days may be sent to a collection agency. If collections proceedings become necessary, you will be required to pay all related costs.

INSURANCE

Oasis Counseling Services, LLC files insurance claims as a courtesy and reserves the right to discontinue doing so at any time. If so, you will be expected to pay the full fee for sessions at the time of service. You will be financially responsible for counseling fees not covered by your insurance company, regardless of the reason for denial.

Your copay is due at the time of service. If you have an unmet deductible, you will be required to pay the full fee for sessions until we can determine your financial responsibility amount from your Insurance company.

A mental health diagnosis is required on all filed claims by insurance companies and will be included in your permanent health record.

AGREEMENT

"My signature below indicates that I agree to abide by the policies stated above. I authorize release of information to any insurance company or paying entity for all claims and permit a copy of this authorization to be used in place of the original. I request payment of medical insurance benefits to the parties who accept assignment.

G. CEL LI D. H. D.	
Signature of Financially Responsible Party	Date

OASIS COUNSELING SERVICES, LLC 1230 Slaughter Rd., Suite E Madison, AL 35758 (256) 694-0788

Agreement Regarding Court Testimony and Records Policy

It is essential to the therapeutic process that information discussed in therapy be kept confidential with exceptions being made for matters related to safety. In an effort to provide quality services, I prefer not to be requested to testify in court, Furthermore, please note that court testimonial services are not in my area of expertise. If you suspect that you may be going to court and/or need a therapist's forensic testimony, you are advised to seek the services of a provider who has court experience. Nevertheless, I realize that there are cases in which records and/or my presence in court are ordered. A considerable amount of time is involved in court preparation and testimony which impacts my availability to provide therapeutic services to others. As a result, clients are required to sign the following agreement before beginning treatment. Please be advised that this contract is binding if a Subpoena, Court Order, and/or request for a court appearance is processed and received, citing you or your child as a litigant in court proceedings.

Being sufficiently advised of this Notice, I understand and agree to the following conditions in relation to Oasis Counseling Services, LLC:

I understand that contingencies required by my therapist's involvement in litigation can be contraindicative to the therapeutic relationship. I understand that the confidentiality of therapy at Oasis Counseling Services, LLC is governed by the statutes set forth by AL Code 1975 34-8a-1 and Regulations Governing Professional Counselors, Chapter 255-X-2-06 relative to Privileged Communication. This privilege is considered the same as that existing between client and attorney and can only be waived by authorization from the client to release information or when the client is considered dangerous to self or others, or by judicial order.

I agree to pay an advanced deposit of \$1,000 for court testimony and related activities. The amount of the deposit will be commensurate with the date that the Subpoena or Court Order is received. The deposit of \$1,000 is not refundable, as our therapist has left this day open to appearing in court.

I also agree to pay the rate of \$250 per hour for our therapist's time involved in court-related tasks including but not limited to a court appearance, testimony, deposition, administrative and court preparation, consultation with attorneys or other professionals, time in court, wait time, total time out of office (departure until return) plus all expenses (i.e., travel, "on call" professional coverage), in order for her to satisfy contingencies of the Subpoena/Order. I agree to pay the fee of \$500 for being placed "on call" for court testimony which will cover up to two hours in actual court time, but I understand I will be billed at \$250 hourly beyond two hours. I understand some counseling services regarding court-related matters cannot be billed to insurance and will be billed at the standard hourly rate.

I understand that my attorney is responsible for scheduling my therapist as a witness in the proceedings. Whether or not he/she testifies in a timely fashion or not, within 48 hours from the schedule, I will be billed and agree to pay the total amount for my therapist's time. I understand that I will be responsible for payment of all court fees even if my attorney did not issue the Subpoena/Order due to my name or my child being listed as a litigant. I understand that insurance cannot be filed for any portion of the above expenses, relative to the Subpoena/Order served to my therapist, and I am financially responsible for any portion of the fees relative to the subpoena/order.

I agree to pay the deposit of \$1,000 no later than 48 hours after Oasis Counseling Services, LLC receives a Subpoena/Court Order listing myself or my child as litigant. Additionally, I agree to pay the balance for court related expenses within 30 days from the time services are rendered. I agree to all terms and conditions of payment and collections, and in case of default, to pay all costs of collections or attempts to

collect including but not limited to reasonable attorney fees and court costs. Oasis Counseling Services
LLC retains the right to retain a Collection Agent, to notify the Credit Bureau and to initiate proceedings
in Small Claims Court. This agreement is governed by the laws of Alabama.

I understand that no civil or criminal action may be brought against Oasis Counseling Services, LLC owners, therapists, or administrative staff of Oasis Counseling Services, LLC for providing records, reports, testimony, recommendations or data (verbal or written), which resulted as consequences of a request for or response to a Subpoena/Court Order or litigative proceedings. I understand that this release has no expiration and will remain active even after my case is closed for services with Oasis Counseling Services, LLC. I authorize Oasis Counseling Services, LLC to release confidential information in court testimony and written reports to the Court if legally requested by the Court.

testiment and written repetts to the country required by the country		
Client's Signature (or Legal Guardian Signature if client is under age 18)	Date	
Cheff Signature (of Legar Guardian Signature if effect is under age 10)	Date	

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NOTICE OF PRIVACY PRACTICES

This Notice describes how Oasis Counseling Services, LLC may use and disclose Personal Health Information (PHI) about you and how you can get access to this information. Please review it carefully. I am required by law to maintain the privacy of protected health information regarding you and to provide you with notice of my legal duties and privacy practices with respect to PHL PHI referring to information in your health record that could identify you, including demographic, financial, past and current physical or mental health condition and treatment and related health care services.

How I May Use or Disclose Your Health Information Without Your Consent

<u>TREATMENT</u>: I may use and disclose your PHI to provide, coordinate or manage your health care and other services related to your healthcare. Examples of treatment would be when I consult with another healthcare provider, such as your family physician or another mental health professional, and when I give your PHI to a hospital in order to obtain approval for admission.

<u>PAYMENT</u>: I may use and disclose PHI to obtain payment for services that you receive from me. For example, I may disclose PHI to your insurance company to verify eligibility, obtain approval for treatment, file claims, and obtain payment. While insurance companies are required to keep your PHI confidential, I am not responsible for breaches of confidentiality.

<u>HEALTH CARE OPERATIONS</u>: I may use and disclose PHI in order to support activities related to the performance and operation of my practice. Examples of healthcare operations include quality assessments, improvement activities, business matters such as audits and administrative services, and care coordination. I may share your PHI with administrative service providers that perform activities for my practice provided that they have signed a confidentiality agreement stating that they agree not to release PHI.

We may also use and disclose your PHI as follows:

<u>Child, Elderly, or Disabled Adult Abuse</u> - If I know or suspect that a child under age 18, an elderly person, or a disabled person has been a victim of abuse or neglect, I am required by law to report this to the appropriate authorities and may be required to provide PHI.

<u>Safety-</u> I may disclose PHI in order to reduce or prevent an imminent or serious threat to the health and safety of you or others. If a client threatens to harm himself/herself or others, I may be obligated to seek hospitalization for him/her, contact a person whose safety has been threatened, and/or contact others who are reasonably able to prevent or lessen the threat.

<u>Legal and Law Enforcement</u> - I am required to release PHI in compliance with a court order or subpoena. If a client files a complaint or lawsuit against me, I may disclose relevant PHI in order to defend myself. I may disclose PHI to a law enforcement official for law enforcement purposes when federal, state, or local law requires disclosure.

<u>Inmates</u>: If you are an inmate of a correctional facility, I may use or disclose PHI created or received in course of providing care to you.

Worker's Compensation- I may disclose PHI as necessary to comply with worker's compensation laws.

<u>Military Activity and National Security</u>: If you are a member of the U.S. Armed Forces, we may disclose PHI as required by military command authorities. I may also disclose PHI to authorized federal officials for national security reasons and intelligence activities.

<u>Vocational Rehabilitation Services and Similar Agencies</u>- I may disclose PHI to agencies from which you are requesting assistance.

<u>Health Oversight Activities</u>- I may disclose PHI if requested by a government agency for health oversight activities.

<u>Disaster Relief</u>- I am permitted under Privacy Rules to provide PHI to disaster relief agencies.

<u>Public Health</u>: I may disclose PHI for public health activities to an appropriate authority. The disclosure will be made for the purpose of controlling disease, injury, or disability. I may disclose PHI if I believe that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. I may disclose PHI to a person who may have been exposed to a communicable disease or may be at risk of contracting or spreading the disease. If a client admits prenatal exposure to controlled substances that are potentially harmful, I may disclose PHI to the appropriate authorities.

<u>Professional Misconduct</u>: If I am aware of professional misconduct by another health provider, I must report this to the appropriate authorities and release related information if a professional or legal disciplinary meeting is held regarding the provider's actions.

<u>Food and Drug Administration</u>: I may disclose PHI to a person or company required by the Food and Drug Administration to report adverse events, product defects, or problems, to enable product recalls, or to make repairs or replacements.

<u>Death</u>: In the event of a client's death, the spouse and/or parents of the client have a right to their child or spouse's records.

Uses and Disclosures of PHI with Your Permission

I may use or disclose PHI for purposes outside of treatment, payment, or healthcare operations. When your authorization is obtained, an "authorization" is written permission above and beyond the general consent that permits only specific disclosures. In those instances when I am asked for information for purposes outside of treatment, payment, or healthcare operations, I will obtain authorization from you before releasing this information. I will also need to obtain authorization before releasing your Mental Health Notes.

You may revoke all such authorizations at any time, provided each revocation is in a written statement submitted to me. You may not revoke an authorization to the extent that 1) I have relied on that authorization; 2) the authorization was obtained as a condition of obtaining insurance coverage, the law provides the insurer the right to contest the claim under the policy.

CLIENT'S RIGHTS

You may request to us in writing that we do one or more of the following concerning the PHI that we maintain:

<u>Access</u>- You have the right to inspect and request a copy of your PHI in my records for as long as the PHI is maintained in the record. In some cases, we do not have to agree to your request. You may inspect and copy Mental Health Notes unless I make a clinical determination that access would be detrimental to your health. Records are not kept indefinitely and will be destroyed in a manner consistent with upholding client confidentiality.

Amendment-You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. This request must be made to me in writing and include the reason for the request. In certain cases, I may deny your request. I may deny the request if the information was not created by me (unless you prove that the creator of the information is no longer available to amend the information), the information is not part of the records used to make decisions about you, if I believe the information is correct and complete if I feel the information could be harmful to you or to another person or if you would not have the right to see and copy the information as described above. At your request, I will discuss with you the details of the amendment process.

<u>Restrictions</u>- You have the right to request restrictions on certain uses and disclosures of your PHI. I am not required to agree to your request.

<u>Alternative communications</u>- You have the right to request and receive confidential communications of your PHI from me by alternative means or at alternative locations. For example, you may request that I

use a specific phone number or address to communicate with you. Requests must be made in writing to me

and must specify the alternative means or location and provide a satisfactory explanation of how payments will be handled under the alternative means or location.

<u>Disclosure Accounting</u>- You generally have the right to receive an accounting of certain disclosures of your PHI made by me. At your request, I will discuss with you the details of the accounting process. This applies to disclosures for purposes other than treatment, payment, or healthcare operations as described in this Notice of Privacy Practices. It excludes disclosures I may have made to you, family members, or friends involved in your care, or for notification purposes. You may ask for disclosures made up to 6 years before the time of your request.

<u>Paper Copy</u>: You have a right to obtain a paper copy of this notice upon request, even if you agreed to receive the notice electronically.

Complaints:

If you believe we have violated your privacy rights, you have the right to discuss this with us or to complain in writing to the Secretary of the U.S. Dept of Health and Human Services at 200 Independence Ave. SW, Washington, D.C. 20201. Complaints must be filed within 180 days of the time you knew or should have known of the violation. I support your right to privacy of PHI and will not retaliate against you for exercising the right to file a complaint.

Contact:

To request additional copies of this notice or to receive more information about our privacy practices or your rights, please contact us at the following: by phone at (256) 694-0788: by email at robin.malone@oasiscounselingservice.com: or by mail to: 1230 Slaughter Rd., Suite E, Madison, AL 35758.

Effective Date: Restrictions and Changes to Privacy Policy

The effective date of this notice is September I, 2019. We are required to follow the terms of this notice until we replace it, and we reserve the right to change the terms of this notice at any time. If we make changes, we will revise it and send a new Privacy Notice to all persons to whom we are required to give the new notice. We reserve the right to make the new changes apply to all your PHI maintained by us before and after the effective date of the new notice.

Signature	Date

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CONSENT TO CHARGE CREDIT/DEBIT CARD

Client's Name:			
Amount to be Charged per Session:			
Credit Card Information:			
Circle Credit Card Type: Visa Mastercard	d Discover	American Express	
Credit Card Number:			
Expiration Date:			
3 digit code (on back panel):			
Card Holder's Name (as listed on card):			
Card Holder's Billing Address:			
Card Holder's Phone #:			
Card Holder's Email Address:			
Card Holder's Signature:			
"By signing below, I, authorize Oasis Counseling Sepresence at Oasis Counseling Services, LLC in the arounderstand that I may withdraw the authorization to develope authorization in writing to Oasis Counseling Services, LLC in the arounderstand that I may withdraw the authorization to develope authorization in writing to Oasis Counseling Services, LLC in the arounderstand that I may withdraw the authorization to develop the services of the se	nount of my copay/secharge my credit card	elf-pay fee following each	ch session. I
Card Holder's Signature		Date	



1230 Slaughter Rd, Suite E Madison, AL 35758 256-694-0788

www.oasiscounselingservicesllc.com

Oasis Counseling Services, LLC

Insurance Worksheet

If you plan to use insurance, it is very important that you know the terms and coverage of your plan. You are advised to call your insurance company prior to your first appointment in order to verify coverage and obtain authorization, if necessary. (The phone number is usually on the back of your card.)

Name of Client:	Client's date of birth:
Insurance Company:	
	Group #:
	Insured's date of birth:
Name of Insured's Employer:	
The following questions will help guide you when	n you call.
1) Are outpatient mental health services covered? _	
2) If so, is the therapist a covered provider?	
Licensed Professional Counselor; Master's-le	evel therapist Robin Malone - My NPI #1538705124
Licensed Professional Counselor; Master's-le	evel therapist Glynn Cannon -NPI #1225676034
3) What is the coverage amount per session?	
4) Do I need authorization before beginning counse	eling?
If yes, Authorization #:	
5) How many sessions are authorized?	Does this include visits with a psychiatrist?
How many sessions have been used to date?	
6) Do I have a deductible that will apply?	If so: \$ yearly
How much has been met to date?	<u> </u>
7) What will my co-pay be per session?	